

For customers who  
 \ signed up just for the SIM /

# Easy setup guide for Android™

To enjoy UQ mobile communications, follow setup steps 1 and 2.

## 2 easy steps

STEP 1

Insert the new SIM card

STEP 2

Set the access point name (APN)

### ◆Points to confirm in advance◆

- Make sure that your smartphone is SIM-free or has had its SIM lock unlocked.  
 If the SIM lock has not been unlocked, **make sure to unlock it first**.  
 Once the procedures have been completed and you have been issued a SIM-unlocking code, make sure to write it down.
- If you are transferring from another carrier with MNP, **make sure to switch your line first**.

Click to see the steps for the transfer, including how to unlock the SIM lock▶



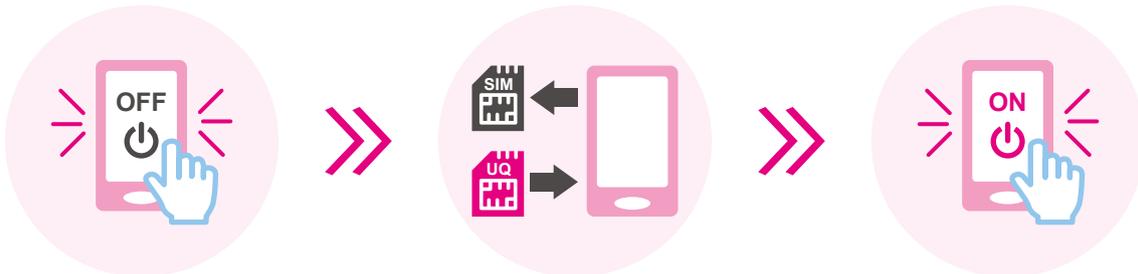
Click to see how to switch your line▶



STEP 1

## Insert the new SIM card

Switch off your smartphone, take out the SIM card, insert the UQ mobile SIM card and switch the phone back on.



- ※If your smartphone has a default setting, you need to perform the initial setup. Perform the initial setup before proceeding to STEP 2, following the steps shown on the screen.
- ※Turning on your smartphone and unlocking the screen may display a page to enter the SIM unlocking code. If you see this page, enter the unlocking code to unlock the SIM lock. If the page is not displayed, proceed to STEP 2.

STEP 2

## Set the access point name (APN)

On the page for editing access points, enter the values shown below for each item and set up the connection.

※Even if the values have been automatically entered, check them and correct them if they are incorrect.

※The APN setup manuals for different device models can be found on the UQ mobile website. For further details, please read the back of this flyer

| Key setting items  | Settings                   |
|--|----------------------------|
| Name (APN name, access point name)                             | uqmobile.jp                |
| APN (APN setting)  | uqmobile.jp                |
| User name (ID, user ID)  | uq@uqmobile.jp             |
| Password   | uq                         |
| Authentication type (PPP authentication type, encryption type) | CHAP                       |
| APN type   | default,mms,supl,hipri,dun |
| APN protocol*  | IPv4v6, IPv4/IPv6          |

★If you choose "IPv6," communication will not be available.

Setup is completed!

Enjoy your smartphone life with UQ mobile!

# How to check the APN setting manuals

View “Device models whose behavior has been verified” on the UQ mobile website and follow the steps below to confirm if your device model needs the APN setup, and proceed to set the APN if needed.

- ※If your device model is not in the list of the models whose behavior has been verified, you may not be able to use that model.
- ※If you are unable to connect to the Internet, try the APN settings again.



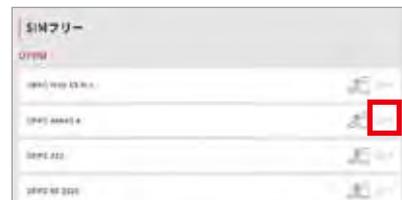
Access the QR code on the left or search the “List of device models whose behavior on UQ has been verified” URL: <https://www.uqwimax.jp/mobile/products/sim/devices/>



Make sure that the “5G-supported plan” is selected and search for your device model in the search window (You can also narrow down the search by selecting the carrier, manufacturer, etc.)



Open “ √ ” for your device model (Example) For OPPO Reno5 A



Open “ √ ” for multi-SIM (nano)



Check “APN Manual”  
• It says “PDF”  
\* Read the PDF from the link and perform the APN settings.  
  
• It says “No settings are required”  
\* No APN settings are required.



## <Image of the APN manual>

For OPPO Reno5 A



For HUAWEI nova3



[Caution] ※If you see both [APN] and [CPA settings], proceed to [APN]. ※The name of the setting items will vary by device model. ※Some devices may not have such setting items or have values but do not allow you to change them. If you see no setting items, you do not need settings. If you are unable to change the values, keep the current values.

※The screenshot is for illustrational purposes only and may vary from the actual screen. ※Although the information on this flyer has been internally created and verified, it is not to say that its contents are guaranteed or supported. ※The service may not be available for some OS versions. ※The information on this flyer is up to date as of November 9, 2021.

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To find out more, ask a store staff member or visit the UQ mobile website

**KDDI Corporation/Okinawa Cellular Telephone Company**