



Basic Manual

BASIO active3

ベイシオ アクティブスリー

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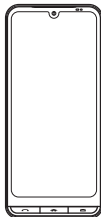
Preface

Thank you for buying the "BASIO active3" (simply called the "product" or "main unit" from here on).

Before using the product, be sure to read the "Basic Manual" (this manual) to ensure correct use.

List of Packaged Items

Before your start using the product, make sure that you have all the following packaged with the product.



Main unit

- かんたんマニュアル (Kantan Manual) (Japanese)

The following items are not included in the package.

- | | |
|-------------------|----------------------|
| ・AC adapter | ・microSD memory card |
| ・USB Type-C cable | ・Earphones |



memo

- ◎ Purchase a specified charger (sold separately).
- ◎ The battery is built into the product.
- ◎ Illustrations of the product in this manual are only for reference. They may look different from the actual product.

Operating Instructions

■ "Basic Manual" (This Manual)

Handles only basic operations for main features.

■ "Online Manual" (Japanese)

For detailed descriptions of various functions, refer to the "Online Manual" (Japanese) available on au homepage:
Home screen → [取扱説明書 (Online Manual)]



For detailed descriptions of various functions, refer to the "Online Manual" (Japanese) available on the au homepage:
https://www.au.com/online-manual/basio_active3/
(Japanese)

■ "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese)

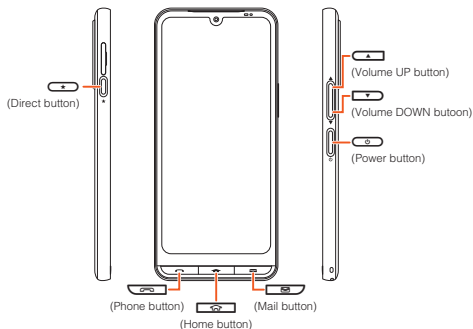
For detailed descriptions of various functions, refer to the "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage:
<https://www.au.com/support/service/mobile/guide/manual/>
(Japanese)



Regarding Notations Used in This Document








■ Note on Button Illustrations

In this manual, buttons are represented by simplified as shown below.



■ Description of Operations for Selecting Item/Icon/Button etc.

Notations used for operation procedures in this manual are as follows.

Description	Explanation
 → "Dialpad" tab → [1] [4] [1] → [Call]	Press  . And after tapping "Dialpad" tab, tap "  ", "  " and "  ", then tap "Call" at the end.
In sleep mode,  (Power button)	In sleep mode, press  (Power button).

- Tapping is to select a button or icon displayed on the screen by lightly tapping it with your finger (▶ P.55).

■ Notes on Illustrations/Screenshots

In this manual, screenshots and operations for the product with an au SIM card attached are described unless otherwise specified.

Screen illustrations shown in this manual may look different from the actual screens. Note that part of the screen etc. may be omitted.

Some icons etc. are omitted in this manual.

Actual screen



Notations used in this manual



- ◎ In this manual, screenshots for body color "Red" are provided as examples.
- ◎ In this manual, operations based on vertically oriented screens are provided as examples. With horizontally oriented screens, descriptions for menu item/icon/onscreen button may be different.
- ◎ In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card" or "microSD".
- ◎ Company names and product names referred to in this manual are trademarks or registered trademarks of the respective companies. TM or ® may be omitted in this manual.
- ◎ Menu items, layers and icons described in this manual may be different according to functions and conditions to use.

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Safety Precautions

When Using the Product

- Before you start using the product, make sure to read the "Safety Precautions" in this manual to ensure correct use.
- Before you assume that the product is malfunctioning, check possible causes of trouble in "Troubleshooting" in this manual.

Or, check possible causes with "トラブル診断 (Trouble Check)" (Japanese) on the following au homepage.

<https://www.au.com/trouble-check/> (Japanese)

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication may not be possible in poor reception areas. Communication may be interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated (though the 5G/LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features).
- Only the VoLTE (LTE network) is used when connecting with emergency call receiving agencies within Japan.
- The product is compatible with au World Service.

Each network service described in this manual varies depending on the area and service content.

- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your product is automatically sent to KDDI CORPORATION for its maintenance and monitoring its operational status.
- If you are using the product overseas, check the relevant laws and regulations of the country/region you visit beforehand.
- The Company is not liable for any damages or lost profits arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires outside the responsibility of the Company, actions by third parties, other accidents, or any use by the customer that is intentional, neglectful, mistaken, or otherwise under unusual conditions.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use or inability to use the product.
- The Company is not liable for any damages or lost profits arising from failure to observe the described content of this manual.
- Location and other information obtained from the product's sensors and GPS is approximate and should not be used for purposes that require a high degree of

reliability. The Company is not liable for any damages or lost profits arising from errors in locationing.

- The Company is not liable for any damages or lost profits arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data, downloaded data, etc. may sometimes be altered or lost due to malfunction, repair or other handling of the product. The Company is not liable for any damages or lost profits resulting from recovery of these data.
- It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Data saved in the product, such as contacts, images/movies, etc. might be altered or lost by an accident, malfunction/repair, or other handling. Be sure to keep a copy of important contents. The Company is not liable for any damages or lost profits in the event of altered or lost contents.
- Note that content data (both charged or free content) saved on the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- The product uses an LCD screen. Screen display may appear slow in low-temperature conditions, however, this is a characteristic of LCDs and is not a malfunction.

Response will recover again in normal temperature conditions.

- Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to separately store copies of data such as photos/movies you took and music saved in the product to your PC, a cloud service, etc. Note, however, that you may not be able to make copies of some copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product when the product (including optional parts) is no longer needed to protect the environment and effectively use resources. The product is collected at venues including au Style/au shops.




* "The Company" as appears in this manual refers to your subscription carrier and the following companies:
Manufactured by: KYOCERA Corporation



- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Due to the specification changes of the operating system or termination of the services, some features become unavailable.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

- Before using the product, thoroughly read this "Safety Precautions" for proper use.
- These precautions are intended to protect you and others around you. Read and follow them carefully to avoid injury, damage to the product or damage to property.
- The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines.







 DANGER	This sign denotes that "death or serious injury" ^{*1} may directly result from improper use".
 WARNING	This sign denotes that "death or serious injury" ^{*1} may result from improper use".
 CAUTION	This sign denotes that "minor injury" ^{*2} or damage to property ^{*3} may result from improper use".

^{*1} Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long term hospital attendance as an outpatient.

^{*2} Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

^{*3} Physical damage: This refers to extended damage to buildings, furniture, livestock, or pets.

■ Explanation of Graphic Symbols Used in This Manual

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates an action based on instructions that must be done.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from the power outlet.

■ Precautions Common to the Main Unit, Internal Battery, Charger, SIM Card, Peripheral Devices

DANGER



Do not use, store or leave the product in hot places (e.g. by the fire, near a heater, under a kotatsu or futon, in direct sunlight, in a car in the hot sun).
Doing so may cause fire, burns, injuries, or electric shock.



Do not put the product into or near a heating cooking device such as a microwave oven or IH cooker, or high-pressure container such as a pressure cooker.
Doing so may cause fire, burns, injuries, or electric shock.



Do not allow water or other liquid (drinking water, perspiration, seawater, urine of pet animals, etc.) to get in or on the charger terminal or external connection terminal.
Do not charge while the product is wet or near water (in the bathroom, near a humidifier, etc.).
Doing so may cause fire, burns, injuries, or electric shock.
For details on water resistance, refer to the following.
▶ P.25 "Notes on Water, Dust, and Shock Resistance"



Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.

Doing so may cause fire, burns, or injury due to internal battery damage.

* Examples to avoid

- Sitting or squatting with the product put in a pocket of trousers or skirt
- Putting the product in a pocket of outer wear and catching them in a door or a door of car
- Stepping on the product on a soft object such as a sofa, bed, or bedding, or on a floor
- The product becoming caught in a seat on a train or bus



Do not disassemble or modify in that manner.

Doing so may cause fire, burns, injuries, or electric shock.



Do not try to remove the product's internal battery.

Doing so may cause fire, burns, or injury.



The product's back cover cannot be removed. Do not try to remove it.

Even if the product bulges due to bulging of the internal battery, etc., do not try to remove the back cover or press it with excessive force.

Doing so may cause fire, burns, or injury.



Use the optional products specified by au.

Using products other than those specified or of unknown origin of manufacture, sales, or specifications may cause fire, burns, injury, electric shock, etc.

WARNING



Do not drop, trample, or throw the product or give a strong force or vibration to it.

Doing so may cause fire, burns, injuries, or electric shock.



Do not allow conductive materials (metal pieces, pencil lead, etc.) to come in contact with the charger terminal or external connection terminal and do not allow dust to get inside.

Doing so may cause fire, burns, injuries, or electric shock.



When caring for the product, ensure that no disinfectant or water enters gaps, the charger terminal, external connection terminal, earphone microphone terminal, mouthpiece (microphone), speaker.

Product breakage may cause injury, electric shock, etc.



If charging is not completed after the specified charging time, stop charging.

Overcharging may cause fire, burns, or injuries.



Make sure to turn off or stop charging the product before you get close to places where a flammable gas or dust can be generated.

Using the product in places where a flammable gas can be generated may cause an explosion or fire.



Follow the instructions given by the respective institution regarding the use of the product in a gas station.

Do not charge the product in a gas station.

Be careful not to drop the product in a place like a gas station, especially when you put gas into a vehicle.

Using the product in places where a flammable gas can be generated may cause an explosion or fire.



Perform the following operations while exercising caution if there is odor, noise, smoke, overheating, discoloration, deformation, or other abnormalities while using, charging, or storing the product.

- Remove the power plug from the wall outlet.
- Turn the product off.

Not doing the above operations may cause fire, burns, injuries, or electric shock.

CAUTION



Do not use the damaged product.

Doing so may cause fire, burns, or injuries.



Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is set to vibrate.

The product may fall and cause injuries.



Do not use or store the product in humid or dusty places, or places that get hot.

Doing so may cause fire, burns, or electric shock. For details on water/dust resistance, refer to the following.

► P.25 "Notes on Water, Dust, and Shock Resistance"



When children use the product, do not let them use incorrectly without instruction by an adult for proper use.

Doing so may cause injuries.



Do not store the product within the reach of small children or pets.

Take particular care with where small parts such as the SIM card/microSD memory card tray are stored.

Doing so may cause accidental swallowing, injuries, or electric shock.



Be careful when using the product continuously or charging as it gets hot. Also, avoid touching the product continuously while putting the product in a pocket of clothes or falling asleep unintentionally.

The product or specified charger (sold separately) may become hot when using applications, calling, doing data communication, watching videos continuously, or while charging. Depending on your physical predisposition and physical condition, contacting with a high temperature part continuously may cause skin redness, itching, rash, or low-temperature burns.

Main Unit

DANGER



Do not throw the product into fire or apply heat.
Doing so may cause fire, burns, or injuries.



Do not apply excessive force such as sticking a sharp-edged tool (nail, etc.) into the product, hitting it with a hard tool (hammer, etc.), or stepping on it.
Doing so may cause fire, burns, or injuries.



If the substance inside the product comes into contact with your eyes or mouth, immediately rinse the area with clean water, and then see a doctor right away.

Not doing so may cause loss of sight or poor physical condition due to the influence of the substance, etc. inside the product.

WARNING



Do not shine or flash the photo light/light close to other people's eyes. Be especially careful to keep a sufficient distance from small children.

Not doing so may cause vision disturbance. Also, it may cause an accident such as injuries due to dizziness or startling.



Do not watch a repeatedly flickering screen for a long time.

Doing so may cause muscle spasms or loss of consciousness, etc.



Do not allow water or other liquids (drinking water, perspiration, seawater, urine of pet animals, etc.), metal pieces (cutter blade, staples, etc.), flammable material, or other foreign object into the slot for the SIM card/microSD memory card tray on the product.

Do not mistake the place and direction of the SIM card or the microSD memory card.

Doing so may cause fire, burns, injuries, or electric shock.



Do not expose the camera lens to direct sunlight for an extended period.

Doing so may cause fire, burns, or injuries by the light-collecting mechanism of the lens.



Turn off the product or set it to Airplane mode before going aboard an airplane.

Since using the product on airplanes is restricted, follow the instructions given by the respective airlines. Disable any functions that automatically power on the product.

The product's signals may adversely affect on-board electronic equipment.

If you commit a prohibited act while using the product on an airplane, you might be punished by law.



Follow the instructions given by the respective medical institution regarding the use of the product in a hospital.

Turn off the product in areas where the use of the product is prohibited.

Disable any functions that automatically power on the product.

The product's signals may affect electronic equipment and electronic medical equipment.



When using the handsfree call, ringtone is ringing, or in the standby mode, be sure to keep the product off of the ears.

Also, when playing games, video, or music with an earphone microphone connected to the product, adjust the volume to the proper level.

When using the handsfree call, loud noise sounds from the product.

Even in the standby mode, ringtone and vibrator may work suddenly.

Using continuously for a long time with too loud volume may cause a hearing loss, etc.

And, if you cannot hear the sound around you clearly, it may cause an accident.



If you have a weak heart, be careful when setting the ringtone vibration and incoming volume.

Sudden ringtone vibration and ringtone surprise you, it may cause harmful effect on heart.



To use electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.

Not doing so may cause harmful effect on electronic medical equipment etc.



Turn the product off near high-precision electronic control equipment or electronic equipment using low-power signals.

Not doing so may cause the equipment to fail or malfunction.

* Examples of electronic equipment to avoid
A hearing aid, an implanted pacemaker, an implanted cardioverter-defibrillator, other electronic medical equipment, or other automatic control devices, etc. To use an implanted pacemaker, an implanted cardioverter-defibrillator, or other electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.



When the display or camera lens is accidentally broken, be careful of broken glass and exposed internal parts of the product.

Not doing so may cause burns, injuries, or electric shock with damaged parts or exposed parts.



If the internal battery leaks or gives off a strange smell, immediately discontinue use and remove the product from the vicinity of open flames.

Not doing so may cause leaking fluid to ignite or explode.

**Be careful not to let your pet bite the product.**

May cause internal battery to ignite, burst, heat, or leak, and may cause fire, burns, or injuries.

 **CAUTION****Do not swing the product around by holding strap, etc.**

Doing so may cause injuries or other accidents.

**Before using the motion sensor, ensure safety around you, hold the product firmly, and do not wave more than necessary.**

Not doing so may cause injuries or other accidents.

**If the display breaks and the fluid, etc. leaks out from inside, do not let the fluid contact with the skin on your face or hands or clothes.**

Doing so may harm your eyes or skin.

If an internal substance enters your eyes or mouth, or gets on your skin or clothes, immediately rinse the area with clean water.

If the substance enters your eyes or mouth, rinse and immediately see a doctor.

**Do not discard the old product together with regular trash.**

Doing so may cause fire, burns, or injuries. Also, may cause environmental disruption. Bring them to a sales outlet such as au Shop. If your local municipality has a battery recycling program, dispose of them as provided for.

**If fluid etc. leaks out from the internal battery, do not let the fluid contact with the skin on your face or hands, or clothes etc.**

Doing so may cause eye or skin problems.

If the substance inside the internal battery enters your eyes or mouth, or gets on your skin or clothes, immediately rinse the area with clean water.

If the substance enters your eyes or mouth, rinse and immediately see a doctor.

**To use the product in car, check with automobile manufacturer or dealer to determine how vehicle devices are affected by radio waves before using.**

In rare cases, using the phone in some vehicle models can cause the vehicles electronic equipment to malfunction. In that case, stop using the product immediately.

**If you develop skin problems, stop using the product immediately, and see a doctor.**

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.

For material of each part ▶ P.17 "Material List"

**Make sure that there are no adhered metal pieces (cutter blade, staples, etc.) as the receiver/speaker and out camera (lens) of this product use parts that are magnetic.**

Not doing so may cause injuries with adhered metal pieces.



Use the product in a well-lighted area and put some distance between you and the display when watching the display.

Using the product in dark places or near eyes may affect your vision.

Charger

WARNING



Do not use if the cord of the specified charger (sold separately) is damaged.

Doing so may cause fire, burns, or electric shock.



Do not touch the specified charger (sold separately) if you hear thunder.

Doing so may cause electric shock.



Do not short the charger terminal while connected to an outlet.

Do not allow any part of your body such as your hands or fingers to come into contact with the charger terminal.

Doing so may cause fire, burns, or electric shock.



Do not place heavy objects on the cord of the specified charger (sold separately), or do not pull the cord with excessive force.

Doing so may cause fire, burns, or electric shock.



When you plug/unplug the specified charger (sold separately) into/from the outlet, do not contact metal straps or other metal objects with the jack.

Doing so may cause fire, burns, or electric shock.



Do not connect a transformer for overseas travel (travel converter, etc.) to the specified charger (sold separately).

Doing so may cause ignition, overheating, or electric shock.



Do not apply excessive force on the connection part with the specified charger (sold separately) connected to the product.

Doing so may cause fire, burns, injuries, or electric shock.



Do not touch the cord or power plug of the specified charger (sold separately) with wet hands.

Doing so may cause fire, burns, or electric shock.



Use the product at the specified power supply voltage.

When charging the product overseas, use the specified charger (sold separately) for global use.

Incorrect power supply voltage may cause fire, burns, or electric shock.

AC adapter : 100 V AC (Connect to an AC outlet for internal household use)

AC adapter for global use : 100 V AC - 240 V AC (Connect to an AC outlet for internal household use)



Wipe off dust on the power plug.

Not doing so may cause fire, burns, or electric shock.



Fully plug the specified charger (sold separately) into the outlet.

Not doing so may cause fire, burns, or electric shock.



When you disconnect the power plug from an outlet, do not pull the cord of the specified charger (sold separately) with excessive force. Instead, grasp the adapter to disconnect.

Pulling the cord of the specified charger (sold separately) may damage the cord and cause fires, burns, electric shock, etc.



When plugging/unplugging the specified charger (sold separately) into/from the product, do not pull the cord with excessive force. Instead, plug/unplug it straightly toward the jack to connect.

Not doing so may cause fire, burns, injuries, or electric shock.



Stop use immediately if you notice deformation of the charger terminal. Also, do not try to use the equipment after returning the charger terminal to its original shape.

Short-circuiting of the USB plug on the desktop holder may cause fire, burns, injuries, or electric shock.



When the specified charger (sold separately) is not to be used for a long time, disconnect the power plug from the outlet.

Not doing so may cause fire, burns, or electric shock.



Immediately remove the power plug from the outlet if water or other fluids (drinking water, perspiration, seawater, urine of pet animals, etc.) get on the adapter.

Short-circuiting due to the fluid may cause fire, burns, or electric shock.



Always remove the power plug from an outlet when cleaning the equipment.

Not doing so may cause fire, burns, or electric shock.

CAUTION



Do not keep touching continuously the specified charger (sold separately) when it is connected to an outlet.

Doing so may cause burns.

SIM Card

CAUTION



Be careful of the cut surface when handling an SIM card as it may damage a part of your body such as fingers, etc.

The cut surface may be sharp, and it may cause injuries.

■ Use near Medical Instruments and Inside Medical Facilities

WARNING



If you are using, or are likely to be around other persons using an implanted pacemaker, implanted defibrillator, or other electronic medical device, you must carry and use the product at least 15 cm away from the implanted device.

Radio waves may affect the performance of electronic medical devices. Make sure that the product will not emit any signals (turn off power, put it in Airplane mode, etc.) if you may be within 15 cm of those around you, such as where crowded and you cannot move freely.



When using electronic medical devices as home medical treatment other than an implanted pacemaker and an implanted cardioverter-defibrillator outside medical facilities, check individually with the manufacturer of the electronic medical equipment regarding the influence of radio waves.

Radio waves may affect the performance of electronic medical equipment.



When using the product in medical facilities, be sure to observe the regulations of the facility.

Radio waves may affect the performance of electronic medical equipment.

Material List

■ BASIO active3 main unit

Part	Material	Surface Treatment
Exterior case	PA + GF resin, aluminum alloy	Coating, printing
Back cover, Phone button, Home button, Mail button, camera plate	PC resin	Coating, printing
Display	Strengthened glass	Reverse side printing
Volume up/down button, Direct button	PC + TPU resin	Coating
Power button/fingerprint sensor	Epoxy resin	Coating
SIM card/microSD memory card tray	PC + GF + LSR resin, stainless steel	Coating
Out camera (lens)	Strengthened glass	Reverse side printing, AF coating
Photo light/light	PMMA resin	-

Handling Precautions

These precautions are provided to prevent product faults and to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions Common to the Main Unit, Internal Battery, Charger, SIM Card, Peripheral Devices

- Product resistance is verified under test conditions, and the product is not guaranteed to operate properly in actual use under all conditions. Non-breakage and non-malfunction is not guaranteed.
- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board resulting in a malfunction. Keeping an external connection device connected to the external connection terminal or earphone microphone terminal might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

- To ensure the water resistance (equivalent to IPX5 and IPX8) or the dust resistance (IP6X) of the product, use the product with the SIM card/microSD memory card tray tightly closed. Note that resistance is not guaranteed in every usage condition. Do not allow water to get inside the product, or splash water on a specified charger (sold separately) or optional accessories. Do not open/close the SIM card/microSD memory card tray in the rain or with any water on the surface of the product. Doing so may cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by such water intrusion are not covered by the warranty.
- Do not use the following items in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 90%. Temporary use at 36°C to 40°C is allowed.)
 - Main unit
 - SIM card (attached to the main unit)
- Do not use the following items in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
 - Charger
 - Peripheral devices
- Do not use in places subject to lots of dust or vibration. Doing so may cause malfunction.

- Clean the product's external connection terminal and earphone microphone terminal with dry cotton swabs, etc. every now and then. Soiling may result in a poor connection. Do not exert a strong force to clean each of the terminals to prevent deformation.
- Clean the product with a soft dry cloth (such as the type used for eyeglasses). Forceful rubbing with a dry cloth may scratch the display. The display may be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzine, detergent, glass cleaner, etc. might erase the printing on the outer cover or cause malfunction.
- Wiping may be done using a soft cloth dampened with isopropyl alcohol, ethanol, or sodium hypochlorite.
* For information on caring for the product, refer to "Caring for the Product" (▶ P.28).
- Use as far away as possible from land-line phones, TVs and radios. Use nearby might affect them.
- The product may become warm while charging or during other operations, depending on the situation, but this is not abnormal.
- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so may cause malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause malfunction.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so may cause malfunction.
- The customer is not allowed to disassemble, modify or repair the product. Doing so may cause malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Law.
- Do not allow any part of yourself (fingers, etc.) or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the product's external connection terminal or earphone microphone terminal, to avoid short-circuiting. Doing so may cause malfunction.
- In the event that the product gets wet while charging, immediately disconnect the power plug of the specified charger (sold separately).
- Do not use the product while driving a car or motorbike, riding a bicycle or walking. Use of a cell phone while driving a car or riding a motorbike or bicycle is prohibited by law.
- Using or charging the product in a bag or while it is covered with bedding might cause malfunction.
- When using a specified charger (sold separately) or external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector. Unless it's correct, it may cause a fault.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so may cause malfunction.

- Do not use, store, or leave the product in places subject to direct sunlight (e.g. in a car), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so may cause malfunction.
- Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is charging or set to vibrate. The product may fall and cause malfunction.
- For charging the product, do not exceed the rating of an outlet or wiring device when using a power bar, etc.

■ Main Unit

- The battery is built into the product and it is not user replaceable. For information on battery replacement, contact an au Style/au shop or Customer Center.
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
- Do not forcefully press your fingernails, sharp objects, or hard objects against buttons or display surface. Doing so may cause scratching or damage.

- Never use the modified product. Use of a modified device violates the Radio Law and Telecommunications Business Law.

The product has acquired such certification as conformity with technical regulations for a specified radio station based on the Radio Law and conformity with technical regulations for a terminal device based on the Telecommunications Business Law, and the "Technical Conformity Mark" can be confirmed internally in the product.

Home screen → [Settings] → [More] → [Compliance information]

If the modification is made to the internal components, the certifications of conformity with technical regulations will become invalid. Never use the product without these certifications valid. Doing so violates the Radio Law and Telecommunications Business Law.

- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product as it might cause malfunction.
Putting strong magnetism close to the product might cause false operation.
- Do not bring magnetized cards such as cash cards, credit cards and prepaid cards closer to the product. Doing so may result in loss of recorded information.
- When you put the product in your pocket or bag, take care so that the display does not come in contact with metal objects or other hard objects. Not doing so may cause scratching or damage. Straps with metal or other hard parts that may come in contact with the display may cause scratching or damage.

-
- When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, humidity might cause corrosion or a fault.
-
- Camera lens or inside of the display may mist over (dew formation) because of usage environment such as temperature or humidity. This is not malfunctioning or abnormal.
-
- Environment for easily generating dew formation on the camera lens or inside of the display
In the following cases, such as large temperature change or high humidity, camera lens or inside of the display mist over because of usage environment.
 - Bring the product from a high temperature land into a low temperature water.
 - Bring the product from a cold place into a warm place such as an indoor.
 - Open/close the SIM card/microSD memory card tray in a high humidity environment.
-
- How to reduce condensation
Avoiding any place that gets hot and humid, or sandy or dusty, leave the product where the ambient temperature is held constant with the SIM card/microSD memory card tray opened for a while until the condensation is cleared.
-
- While writing/reading data to/from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so may cause data loss or malfunction.
-
-
- Do not cover the light sensor with your finger or put a sticker on it. May hinder the sensor from detecting the ambient light level and functioning correctly.
-
- Do not put a sticker, etc. on the proximity sensor. May cause the sensor to malfunction and make the display always turned off while receiving a call or during a call and make it impossible to operate the product.
-
- Any soiling on the proximity sensor may cause misoperation. Wipe the sensor with a soft, dry cloth.
-
- Keep the SIM card/microSD memory card tray closed when using the product. Using the product with the tray opened can allow dust, liquid, etc. to enter and cause malfunction.
-
- Do not allow liquids, metal objects, or other foreign objects to get inside of the slot for the SIM card/microSD memory card tray. Doing so may cause malfunction.
-
- Do not give strong impact on the product such as dropping, throwing, stomping. Doing so may cause malfunction.
-
- Do not place the product directly on sand at a beach, etc. If sand or other small particles get inside the mouthpiece (microphone) or receiver/speaker, etc., it may cause the volume to drop, or cause the product to malfunction if they get inside.
-

■ Touch Panel

- The touch panel is designed to be lightly touched by fingers. Avoid pressing forcefully or using sharp, pointed objects (fingernail, ballpoint pen, pin, etc.). The touch panel may not respond even if touched in these situations. Operating the touch panel as follows may cause it to malfunction:
 - Operation with gloves on
 - Operation with fingernails
 - Operation with an object on the touch panel
 - Operation with a protective sheet or sticker on the touch panel
 - Operation while the touch panel is wet or dewed
 - Operation with wet or sweaty fingers
 - Operation under water
- Any soiling on the display surface may cause false operation. Wipe the display with a soft, dry cloth.
- Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might cause incorrect operation of the touch panel.
- When carrying the product in your pocket or bag, take care not to put the touch panel close to anything metal or other conductive materials, as it might cause false operation of the touch panel.

■ Internal Battery



Li-ion 00

(The internal battery of the product is a lithium-ion battery.)

The internal battery is not fully charged at the time of purchase. Charge the battery before using the product. Also charge the battery after long periods of disuse before using the product.

- Use in very hot and humid or in cold environments, for example, when left in an automobile with the windows closed in summer, will cause the internal battery capacity to drop and shorten the available battery usage time. This will also shorten the internal battery's service life. Try to use the internal battery as much as possible at room temperature.
- Using apps for a long period while charging can shorten the internal battery's service life.
- After the internal battery is charged, battery power decreases bit by bit even if the product is not used. The internal battery may be discharged if the product is not used for a long time and no longer be rechargeable. We recommend charging the internal battery regularly (once every six months, to about 40%).
- To help maintain performance and life of the internal battery, do not store the product in the following conditions.
 - Full (immediately after charging is complete)
 - Exhausted (too low to power on the product)
 Optimal battery level for storage is 40%.

- The internal battery may swell up as it approaches the end of its battery life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.
- The internal battery is a consumable. Available time gradually shortens with each repeated charge. If the internal battery has degraded and does not recover after charging, such as usable time being extremely short, or if it bulges, it has reached the end of its service life. Discontinue use. The battery is built in, and can be taken and left at venues including au Style/au shops and replaced for a fee. Service life depends on usage and other conditions.

■ Charger

- Do not wrap the cord of the specified charger (sold separately) around the adapter unit. Do not forcibly bend the specified charger's (sold separately) plug or the connection between the connector and power cord. Do not place heavy objects on the cord of the specified charger (sold separately) or USB connection cable, or do not pull the cord with excessive force. Doing so may cause malfunction.
- When unplugging the power plug of the specified charger (sold separately) from the power outlet, hold and pull the power plug. If you pull the cable, it might be damaged.

■ SIM Card

- Do not forcibly remove or insert the SIM card. Be careful not to exert excessive force when inserting the card into your product.
- You are responsible for any damage caused by inserting your SIM card into some other IC card reader/writer, etc.

- Do not put stickers, etc. on the SIM card.
- Do not insert the SIM card inserted in a card adapter. Doing so may cause malfunction.
- Do not damage the SIM Card (use in a hot place, throw into fire, contact the metal part with foreign object, give an impact, bend, apply a load, moisten, etc.). Doing so may cause data loss or malfunction.

■ Camera

- When photographing important occasions, take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in areas where shooting is prohibited.

■ Copyrights and Rights of Portrait

- You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without their consent, as it may infringe on rights of portrait. Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.
- Be careful about the copyright and portrait right when posting images you shot, etc. on Internet/ website.

■ Backup Content On the Product

- Please back up important content registered to the product or downloaded to the product from an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

■ FCC Certification Information

- The product is certified by Federal Communications Commission (FCC)
The product's FCC ID is JOYEB1217.
You can view this certification in the following way.
How to confirm:
Home screen → [Settings] → [More] → [Compliance information]

Notes on Water, Dust, and Shock Resistance

The product has protection class (JIS C 0920) ratings of IPX5/8^{*1}-equivalent water resistance, as well as IP6X^{*2}-equivalent dust resistance on the condition that the SIM card/microSD memory card tray is completely closed (by Company test methods).

The product also achieves shock resistance compliant with MIL standards^{*3} (by Company test methods).

Before using the product, thoroughly read "Important precautions before use" to ensure correct use. Failure to follow the contents described in these sections may cause the intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a fault.

^{*1} IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction. IPX8-equivalent means that the product will maintain its functioning as a communication terminal with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meters and left for about 30 minutes.

^{*2} IP6X equivalent means that the product has ability to resist penetration by particles (75 μ m or less in diameter) in a test device for 8 hours.

^{*3} MIL standards compliance

Drop test (product dropped from 1.22 m in 26 directions) complying with MIL-STD-810H Method 516.8-Shock as established by the US Department of Defense.

* Designed with shock resistance for normal daily use; note that product may break if subjected to excessive force such as being thrown or

dropped unreasonably. Even if the product continues to function, impact from being dropped can cause scratches.

Operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important Items to Remember before Use

- Close the SIM card/microSD memory card tray securely.
Product is water resistant when tray is closed completely.
- Never open/close the SIM card/microSD memory card tray when your hands or the product is/are wet.
- Do not let the product submerged into or get wet with the liquids (seawater, water from a swimming pool, hot water of hot spring, water containing soap, detergent, bath powder, alcohol, soft drink, seasoning, etc.) other than tap water. Also, do not use it in a place where it gets wet with pet urine.
If the product gets splashed, immediately rinse it off with tap water.
- Do not place the product directly on sand at a beach, etc.
Sand or other small particles might get inside the mouthpiece (microphone), receiver, or speaker, causing the volume to drop. If sand gets inside the product, it might cause overheating or a malfunction.
- Do not use the product underwater.
- Do not use or leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

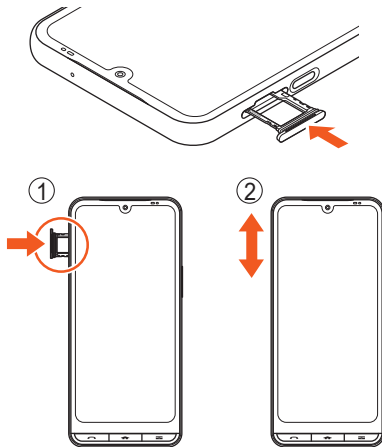
- Moisture may still remain after draining. While this will not affect use, you should not leave the product next to items you do not want to get wet. Product may wet clothing, inside of carry bag, etc.
- Drain any water in the mouthpiece (microphone), receiver, speaker, etc. that may be affecting audibility.
- Product is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- Do not wash the product in a washing machine or ultrasonic bath.
- Do not immerse the product into a bathtub. Product is not designed to be heat resistant.
- The rapid changes of temperature may cause condensation, resulting in malfunction. Wait until the product reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.
- **SIM card/microSD memory card tray**
 - Close the SIM card/microSD memory card tray securely, and make sure it is completely closed. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.
 - Do not wear gloves while opening/closing the SIM card/microSD memory card tray. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage. Before closing the tray, wipe any water, soiling, etc. with a dry, clean cloth, no matter how small.

- Any deterioration or damage with the SIM card/microSD memory card tray will affect water resistance.

How to close the SIM card/microSD memory card tray

Insert the SIM card/microSD memory card tray in the product, and push in all the way without bending.

After inserting the tray, ① press all of the tray with the flat part of your finger. ② Rub your finger over the tray in the direction of arrow to ensure that the tray is not partially open.



● If any liquid other than plain water gets on the product

- Wiping may be done using a soft cloth dampened with isopropyl alcohol, ethanol, or sodium hypochlorite.
 - * For information on caring for the product, refer to "Caring for the Product" (▶ P.28).
- Wash with slightly weak running water (less than 6 liters/minute) with tap water (5°C to 35°C) at a position about 10 cm away from the faucet or shower.
- If the product gets soiled, wash by hand without using a brush, etc., holding the product so that the SIM card/microSD memory card tray does not open.

● After the product gets wet

- Drain water and wipe the product with a dry, clean cloth.
- In cold regions, any water on the product may freeze. Using the product with frozen water may cause malfunction. Do not leave water drop on the product.

● Rubber seal

- The rubber seal around the SIM card/microSD memory card tray is important in maintaining water resistance. Do not scratch or remove it.
- Be careful not to pinch the rubber seal when closing the SIM card/microSD memory card tray. Trying to close the tray with a seal pinched can scratch the seal and affect water resistance. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.
- Any liquid other than water on the product can affect product durability.

- Do not insert pointed objects in the SIM card/microSD memory card tray. Doing so may damage/deform the product or scratch the seal, allowing water seepage.
- Parts used for maintaining water resistance should be replaced every 2 years regardless of their appearance. Contact your nearest au Style/au shop for replacement.

● Heat resistance

- Do not submerge the product in hot water or get it wet with hot water. Do not use the product in saunas or expose it to hot air from hair dryer etc. Product is not designed to be heat resistant.

● Dust resistance

- If dust gets on the product, immediately rinse with water and completely remove any dust before using the product.

● Shock

- While the product is resistant to shock, it is designed with shock resistance for normal daily use; note that product may break if subjected to excessive force such as being thrown or dropped unreasonably.

Precautions on Charging

Optional accessories are not water/dust resistant. Note the following before and after charging.

- Never charge the battery if the product is wet. Doing so may cause fire, burns, injuries, electric shock, etc.
- Make sure the product is not wet. To charge the product after it has gotten wet, drain water well and wipe with a dry, clean cloth before inserting the USB Type-C plug into the external connection terminal.
- Check that no water or foreign objects are in the external connection terminal before use.
- Do not touch the specified charger (sold separately) with wet hands. Doing so may cause electric shock.
- Use the specified charger (sold separately) such that it is not exposed to water, and do not use it near water, such as in a bathroom, shower room, kitchen, or washroom. Doing so may cause fire, burns, electric shock, or malfunction. Do not bring it into a bathroom, etc. even when you are not charging with them. Doing so may cause fire, burns, electric shock, or a malfunction.
- Be sure to completely wipe away any liquid in the external connection terminal that is not water. Check that no moisture or dirt remains before use. For details, refer to "● If any liquid other than plain water gets on the product" (▶P.27).

Caring for the Product

Soiling on the product can be cleaned with foam hand soap, alcohol, etc. as follows.

If using foam hand soap/foam body soap

- Be sure to remove any store-bought accessories (covers, cases, etc.). Check precautions given for store-bought accessories.

* Store-bought protective sheets can peel.

- Be sure to use foam-type hand soap or body soap by a domestic brand. Do not mix different types of foam hand soap/foam body soap.

Do not use: kitchen hand soap, or either hand soap or body soap that is for business, has no additives, or is alkaline, soap, detergent, bath salts, shampoo, rinse, facial cleanser, makeup remover, toothpaste, etc.

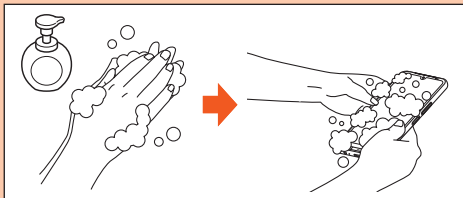
If on product, immediately rinse with water.

- The product is not designed to resist water pressure. Do not subject directly to high water pressure or immerse for a long period in water.
- If soap residue from foam hand soap/foam body soap is noticeable, wipe with a cotton swab dampened with citrate diluted to about 1.5% (1.5 g citric acid with 100 ml water). Next, rinse again so no citrate is remaining.

1 Remove all cables, and turn off the product.

- For information on turning off the product, refer to "Turning the Power Off" (▶P. 50).

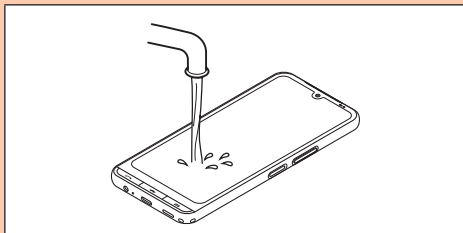
2 Wash hands and wipe away any moisture. Dispense foam hand soap/body soap onto hand, work it into a lather, then take the product and wash both the front and back with a rubbing motion and using the same pressure.



3 Rinse until all foam hand soap/body soap on the front, back, each key, etc. is completely removed.

- With the SIM card/microSD memory card tray still attached, rinse the following locations with fairly low-pressure water (6 L/min or less).

- Press the product gently against a clean dry lint-free cloth, and rinse openings such as in the mouthpiece (microphone), receiver, speaker, external connection terminal, earphone microphone terminal, etc. about 30 seconds.
- Any suds remaining may cause malfunction. Rinse well until all suds are removed.



4 Drain openings such as in the mouthpiece (microphone), receiver, speaker, external connection terminal, earphone microphone terminal, etc. adequately.

- For information on draining water, refer to "How to Drain Water" (▶P.30).

5 Dry adequately, and check that no moisture is remaining.

- Never charge while the product is wet.
- For information on drying the product, refer to "How to Drain Water" (▶P.30).

If using alcohol

- Be sure to remove any store-bought accessories (covers, cases, etc.). Check precautions given for store-bought accessories.

* Store-bought protective sheets can peel.

- Before caring for the product, check that the SIM card/microSD memory card tray is closed firmly.

1 Remove all cables, and turn off the product.

- For information on turning off the product, refer to "Turning the Power Off" (▶P. 50).

2 Dab a lint-free, soft cloth with a small amount of isopropyl alcohol (99.7% or less), ethanol (99.5% or less), or sodium hypochlorite (1.0% or less), and wipe the product.

- * Always carefully read instructions for using any of isopropyl alcohol (99.7% or less), ethanol (99.5% or less), or sodium hypochlorite (1.0% or less) sold as a disinfectant. Improper use can pose risks to health and as a flammable substance.

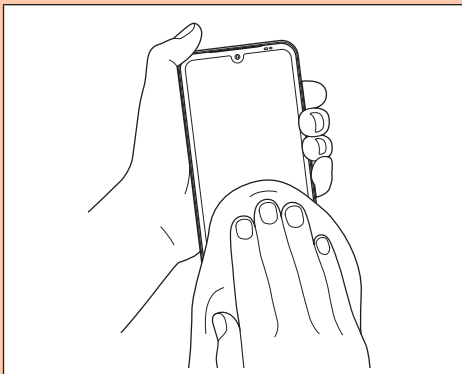
How to Drain Water

If the product gets wet, be sure to drain the mouthpiece (microphone), receiver, and speaker.

Water remaining in those parts might wet your clothes or bag, or the sound might become hard to hear.

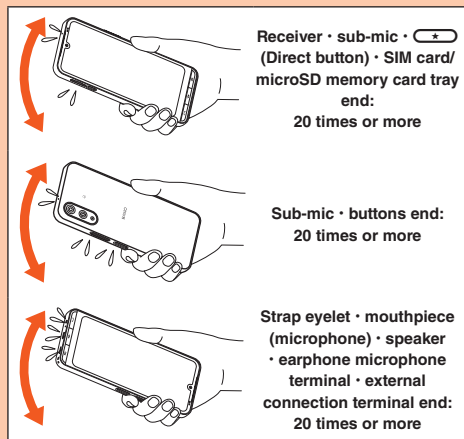
Follow the steps below to drain water.

1 Wipe water thoroughly on the surface of the product with a clean dry lint-free cloth.

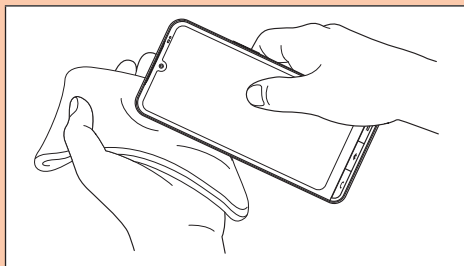


2 Hold the product firmly and shake as shown until no more water drains out.

- * When shaking the product, stay alert to your surroundings.
- * Be careful not to have the product pop out, and hold it firmly to drain water.



3 Press the product gently against a clean dry lint-free cloth, and wipe off water remaining in the gaps such as in the mouthpiece (microphone), receiver, speaker, external connection terminal, earphone microphone terminal, etc.



4 Leave the product on a dry towel or cloth for 1 hour or more at room temperature to dry after removing drained water thoroughly.

- Even after you take these procedures, water may remain on the product. Do not place the product near things that you do not want to wet.
Also, take care not to wet your clothes, bag, etc.
- When powering on the product, check that no moisture is remaining particularly in the external connection terminal. Powering on with moisture on the product may damage the external connection terminal.

Notes on Using Bluetooth®/ Wireless LAN (Wi-Fi®) Function

- The product's Bluetooth® function is certified as conforming with Japanese domestic and FCC standards.
- Use of the Bluetooth® function is limited in some countries or regions. If you use the product overseas, check the relevant laws and regulations of the country/region you visit.
- The product's wireless LAN (Wi-Fi®) function is certified as conforming with Japanese domestic and FCC standards.
- Use of the Wireless LAN (Wi-Fi®) function is limited in some countries or regions. If you use the product overseas, check the relevant laws and regulations of the country/region you visit.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is operated by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use this product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
- Subjecting this product to magnetic or electrical noise might increase noise or prevent it from performing communications. (This product is particularly susceptible to noise when it is used near a microwave oven.)

- Using this product near a TV, radio or similar appliance might cause reception interference and disrupt TV images, etc.
- Searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

IEEE802.11b/g/n

IEEE802.11a/n/ac

J52 W52 W53 W56

Cautions on Using 2.4 GHz Band

The frequencies used by the Bluetooth® and/or Wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license for use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

1. Before using the product, make sure that "other wireless stations" are not in operation nearby.
2. In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop emission of radio waves).
3. If unsure or require assistance, contact an au Style/au shop or Customer Center.



memo

- ◎ Connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
- ◎ This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN function (Wi-Fi®).
- ◎ Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. However, not making security settings allows the risk of malicious use by third parties. While at the customer's discretion and responsibility, it is recommended that you make security settings before using the product.
- ◎ The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/ wireless LAN (Wi-Fi®) communication.
- ◎ Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

Bluetooth® and wireless LAN (Wi-Fi®) functions of the product use frequencies in the 2.4 GHz band.

- **Bluetooth® function: 2.4FH1/XX4**

2.4FH1/XX4

This product uses the 2.4 GHz band. FH1: FH-SS is used as the modulation scheme. The interference distance is about 10 m or less. XX4: Other modulation, with an interference distance of about 40 m or less.

The band of mobile unit identification devices cannot be avoided.

- **Wireless LAN (Wi-Fi®) function: 2.4DS4/OF4**

2.4DS4/OF4

This product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.

This means that all bandwidths are used, and that band of mobile unit identification devices can be avoided.

Available channels vary depending on countries.

For use in an airplane, check with the airline company in advance. If country information cannot be discerned such as if in Airplane mode, Wi-Fi channels 12 and 13 are not available.

Cautions on Using 5 GHz Band

Outdoor use of 5.2 GHz band and 5.3 GHz band (W52/ W53) is prohibited under the Radio Law.

Excludes communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band.

The used channels of the product are as follows.

- W52 (5.2 GHz band / 36, 40, 44, 48 ch)
- W53 (5.3 GHz band / 52, 56, 60, 64 ch)
- W56 (5.6 GHz band / 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144 ch)

Security Code/PIN Code

Security Code

The product has various security codes that you can use. The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts. Be sure to change the initially set number to your own number.

- Security code

Example of usage	①To do remote operation of voice mail service from a landline phone
	②To use Customer Center and to do various inquiries, applications, and modifications on the au homepage

Initial value	A four digit number chosen by the customer and noted on the application form
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- Setting security for the start screen

Example of usage	Activating/deactivating the security
Initial value	According to initial setting at the time of purchase

PIN Code

PIN Code

To prevent unauthorized use of the SIM card by a third party, you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether PIN code entry is required. If PIN code is incorrectly entered three times consecutively, the PIN code will be locked. You can unlock the PIN code using PUK code.

- At the time of purchase, the PIN code is "1234", and entry is not required. You can change the PIN code to any 4- to 8-digit number and set the product to require entry if necessary.
To use the product with a PIN code required, be sure to change the PIN code to your own number you have chosen.
- The PIN code is not reset by initializing the product.

PUK Code

In case PIN code is locked, you can unlock it by entering PUK code.

- PUK code is an 8-digit number given at the time of purchase, which is printed on the back side of the plastic card on which your SIM card is attached.

If using an eSIM, refer to au homepage for details.

<https://www.au.com/support/service/mobile/procedure/id/pin-code/> (Japanese)

- After entering PUK code, you need to set a new PIN code.
- If PUK code is incorrectly entered ten times consecutively, contact an au Style/au shop, Toyota store dealing in au, or Customer Center.

Notes on Data Communication Charges

- Since constant Internet connection is possible with the product, data communication may be performed automatically by some applications, resulting in high data communication charges. Therefore, subscription to a data flat-rate service/data communication charge discount service is recommended.
- To browse homepages, download applications, communicate using applications, send/receive mails and configure various settings with the product, connection to the Internet is required, to which data communication charge applies.

Notes on Call Charges

- When ending a call, perform an end-call operation to end the call, and check that the call has been ended with certainty. Forgetting to end a call can result in high call charges.

Notes on Applications

- Be sure to check the security of the application, then install it at your own risk. Some applications might adversely affect other applications or your entire product. They may cause virus infection, damage various data, and send out your location information, usage history or personal information stored in your product via the Internet.
- The Company assumes no responsibility for any problems that might be caused by applications you have installed. In such case, you may be charged a repair fee even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by applications you have installed.
- Some applications require that a microSD memory card be inserted.
- Some applications prohibit the product from entering sleep mode while they are active, or rapidly drain the battery while running in the background.

- Operation procedures and screen appearances of the applications preinstalled in the product and those installed by you are subject to change without notice as a result of version upgrade. Note that there may be differences with descriptions in this manual.

Setting the App Permissions

The first time you activate an app/function that accesses the functions or information of the product, a confirmation screen for requesting access permission appears. If a confirmation screen appears, confirm the content and tap [Allow]/[Don't allow].

- Depending on the app/function, [Only this time], [While using the app], etc. may appear.

Example: Activating the camera the first time

1 Apps permission confirmation screen → [Allow] / [Don't allow]

Tap "Allow", allow the use of function normally. When you use multiple function, follow the same operations for each function.

Setting for Each App/Function

■ Setting for each app

- 1** Home screen → [Settings] → [More] → [Apps]
- 2** [See all XX apps] → Select app → [Permissions] → Select function → [Allow] / [Don't allow]

■ Setting for each function

- 1** Home screen → [Settings] → [More] → [Security & privacy] → [Privacy]
- 2** [Permission manager] → Select function → Select app → [Allow] / [Don't allow]



memo

- If you do not permit, app/function may not be activated or use of function may be limited.
- For some apps/functions, an explanation screen for the permission appears. The confirmation screen may also appear multiple times, or the display may differ. Confirm the displayed content and follow the onscreen instructions.
- In this manual, description of confirmation screens may be omitted.

Cell Phone Etiquette

■ Use of Cell Phones is Not Allowed in the Following Places!

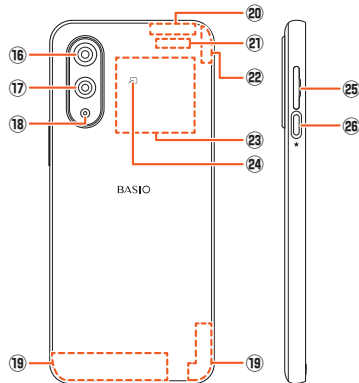
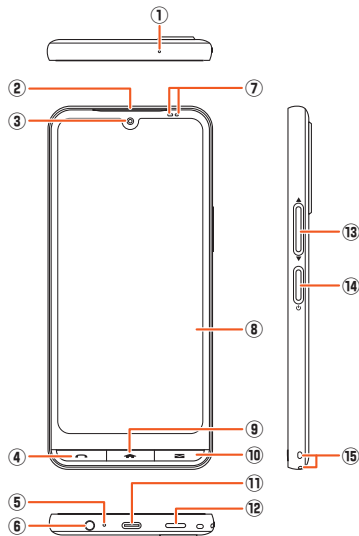
- Do not listen to music, watch videos while driving a car or motorbike, or riding a bicycle. Use of the product while driving a car or riding a motorbike or bicycle is prohibited by law. In addition, stay alert to the traffic around you even when walking. Surrounding sounds might not be heard clearly, and gazing at the screen may distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platforms and pedestrian crossings.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.

■ Be Considerate of People around You

- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode so as not to disturb others around you with your ringtones.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the product. Do not suddenly stop to talk on/operate the product or do so while walking.
- Move to a place where you do not disturb others while you are in the Shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your product's camera.
- When using the camera, follow common rules of etiquette regarding camera use.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Turn on "Airplane mode" or turn the cell phone off in such places.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

Getting Ready

Names and Functions of Parts



- ① **Sub-mic**
Use mainly as an auxiliary mic during a call.
- ② **Receiver**
Hear the other party's voice on call, play sound of answer memo, etc.
- ③ **In camera (lens)**
- ④ **Phone button**
Make/receive calls. Flashes when there is a missed call.
- ⑤ **Mouthpiece (microphone)**
Relays your voice to the other party. Also use to record

audio. Take care not to cover the microphone with your fingers during a call or recording a video.

⑥ Earphone microphone terminal

Used for connecting earphones (commercially available) or other accessories.

⑦ Proximity sensor / Light sensor

The proximity sensor ensures that the touch panel does not accidentally respond.

Light sensor detects the ambient light level to adjust the display brightness.

⑧ Display (touch panel)

⑨  Home button

Return to the home screen.

⑩  Mail button

The set function or app is activated (▶P.61). Also, flashes for new mail and messages.

- At the time of purchase, au-mail is set if you are an au subscriber, and Gmail if a UQ mobile subscriber.

⑪ External connection terminal

Use for connecting Type C Common AC Adapter 02 (sold separately), etc.

⑫ Speaker

⑬  Volume up / down button

Adjusts sound volume.

⑭  Power button / Fingerprint sensor

Power ON/OFF, activate/deactivate sleep mode, etc. If a fingerprint is registered, unlock the screen with fingerprint unlock.

⑮ Strap eyelet

⑯ Out camera (lens) wide-angle lens

⑰ Out camera (lens) macro lens

⑱ Photo light / Light

⑲ Built-in cellular antenna*

⑳ Built-in cellular / GPS / Wi-Fi® antenna*

㉑ Built-in Wi-Fi® antenna*

㉒ Built-in cellular antenna*

㉓ Built-in NFC antenna*

㉔ NFC position

Hold up to a reader/writer to use Osaifu-Keitai®.

Data is exchanged by IC communication.

㉕ SIM card/microSD memory card tray

㉖  Direct button

The set function or app is activated (▶P.61).




- * The antenna is built into the product. Covering the antenna with your hand might affect communication quality.



memo

- Do not put stickers, etc. on the proximity sensor/light sensor.
- The back cover of the product is not removable. Trying to remove the back cover with force may cause damage or malfunction. The battery is built into the product and it is not removable. To force-shut-down and reboot the product, refer to "Forcing the Product to Shut Down and Restart" (▶P.51).









To make calls, display the home screen, and create mail more conveniently, the product has a  (Phone button),  (Home button), and  (Mail button) below the display.

: Activates the phone app.

: Displays the home screen.

: Activate the set function or app.

-  flashes when a call is arriving and for missed calls. Press  while flashing to answer a call or check history.
- Press and hold  to activate Google Assistant.
-  flashes when mail or a message is received. Press  while flashing to check received mail.
- At the time of purchase,  is set to au-mail if you are an au subscriber, and to Gmail if a UQ mobile subscriber. For details on setting other functions and apps, refer to "Using the Direct Button / Mail Button" (▶ P. 61).

SIM Card

Your phone number etc. is recorded on the SIM card.
This product is not SIM-locked.

au Nano IC Card 05

(Back)

(Front)



IC(metal)part



memo

- ◎ Note that mishandling the SIM card might cause malfunction or damage, be careful not to do the followings.
 - Do not touch the IC (metal) part of the SIM card.
 - Check the correct insert direction.
 - Do not forcefully attach/remove the card.
- ◎ If the SIM card is not attached correctly or the SIM card has any abnormality, the error message is displayed.
- ◎ Do not lose the removed SIM card.
- ◎ Do not insert your SIM card with an conversion adapter attached. Doing so may cause malfunction.

■ When SIM Card is Not Inserted

When SIM Card is not inserted, the following operations are not available.

- Making*/Receiving a call
- Sending/Receiving SMS
- Sending/Receiving +Message
- Initial settings and sending/receiving of au-mail
- SIM card lock setting
- Checking your phone number and e-mail address of the product

Besides the items above, functions that require your phone number may also be unavailable.

* Emergency calls such as 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue) are also unavailable. However, only emergency calls may be available in overseas. (Emergency call numbers differ depending on the countries/regions.)

■ PIN Code Limit Settings

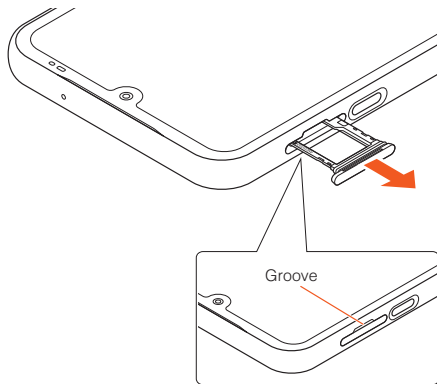
To protect your personal information, you can limit unauthorized use of the SIM card by a third party by changing PIN code or locking SIM card (►P.36 *PIN Code*).

Attaching/Removing SIM Card

- Attach/Remove the SIM card after turning off the product.

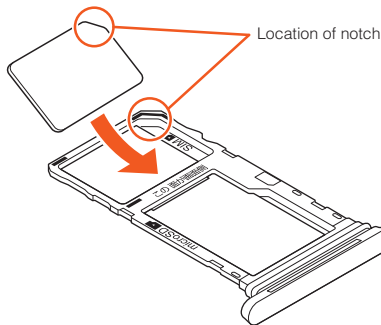
Attaching SIM Card

- 1 With your fingertip on the groove in the SIM card/microSD memory card tray, pull it out without bending**



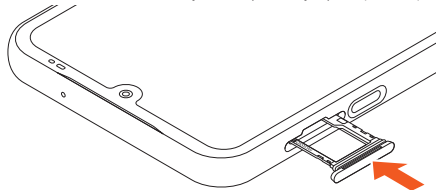
2 Hold the SIM card with its IC (metal) chip downward and insert in SIM card/microSD memory card tray

- Note location of notch.
- Insert the SIM card in the SIM card/microSD memory card tray completely.



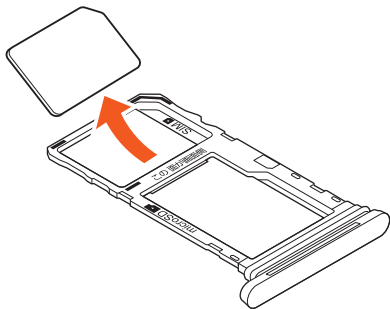
3 Insert the SIM card/microSD memory card tray in the product, and push in all the way without bending

- Ensure that the tray is not partially open (► P.26).



Removing SIM Card

- 1 With your fingertip on the groove in the SIM card/microSD memory card tray, pull it out without bending
- 2 Remove the SIM card from the SIM card/microSD memory card tray



- 3 Insert the SIM card/microSD memory card tray in the product, and push in all the way without bending

eSIM

The product accommodates eSIM usage. If using an eSIM, refer to au homepage for details.

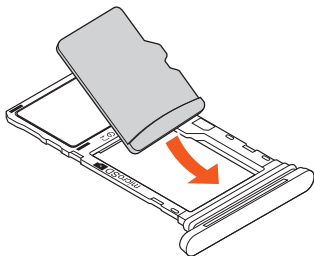
<https://www.au.com/support/service/mobile/procedure/sim/esim/> (Japanese)

Attaching/Removing microSD Memory Card

Turn the product off before attaching/removing the microSD memory card.

Attaching microSD Memory Card

- 1 With your fingertip on the groove in the SIM card/microSD memory card tray, pull it out without bending (► P.43)
- 2 Hold the microSD memory card with its terminal side (metal) downward and insert in SIM card/microSD memory card tray
 - Insert the microSD memory card in the SIM card/microSD memory card tray completely.



- 3** Insert the SIM card/microSD memory card tray in the product, and push in all the way without bending (▶ P.43)

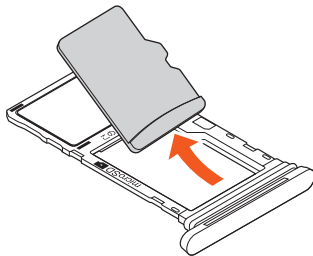


◎ The microSD memory card has a back and front side/top and bottom orientation. Trying to insert the card forcefully may cause the card to become permanently lodged or cause damage.

Removing microSD Memory Card

To prevent corruption (erasure) of data when removing a microSD memory card, always unmount a card with the following operation.

- 1** Home screen → [Settings] → [More] → [Storage] → [This device]
- 2** [SD card] → [Menu] → [Mount]
- 3** With your fingertip on the groove in the SIM card/microSD memory card tray, pull it out without bending (▶ P.43)
- 4** Remove the microSD memory card from the SIM card/microSD memory card tray



5 Insert the SIM card/microSD memory card tray in the product, and push in all the way without bending (► P.43)



memo

- Do not touch the terminal part of microSD memory card.
- After using the product for a long time, the removed microSD memory card may become warm. This is not a malfunction.

Charging

The internal battery is not fully charged at the time of purchase. Charge the battery before using the product.



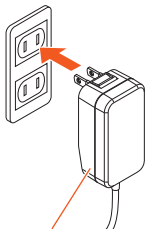
memo

- The AC adapter is not water resistant. Never charge the product if it becomes wet.
- The product may become warm while charging or during other operations, this is not abnormal.
- When temperature of environment or the product is extremely high or low, charging may be stopped. Charge the battery at room temperature as much as possible.
- Charging the product while using the camera function, the charging time may take longer than usual.
- Doing various operations with the specified charger (sold separately) connected, the battery life may get short due to the short time charging/discharging.
- Keep a metal accessory or conductive materials (metal pieces, pencil lead, etc.) from coming in contact with the connection terminal and prevent them from getting inside.

Charging with the Specified AC Adapter





How to charge the product using Type C Common AC Adapter 02 (sold separately) is described here. For information on the specified AC adapter (sold separately), see "Related Accessories" (▶ P. 72).

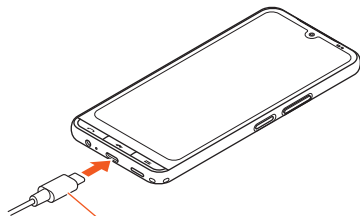
1 Connect the power plug of Type C Common AC Adapter 02 (sold separately) to an outlet (100V - 240V AC)



Type C Common AC Adapter 02
(sold separately)

2 Insert the USB Type-C plug of Type C Common AC Adapter 02 (sold separately) straight into the external connection terminal

The USB Type-C plug is reversible and can be inserted to the terminal which side is up. Make sure that , , and  on the product are flashing. When the battery power turns on,  appears on the status bar.



Type C Common AC Adapter 02
(sold separately)

- 3** When charging is complete, pull out the **USB Type-C plug of Type C Common AC Adapter 02 (sold separately) straight from the external connection terminal**
- 4** **Connect the power plug of Type C Common AC Adapter 02 (sold separately) to an outlet**



memo

© Note that applying unnecessary force with an external device connected to the external connection terminal may cause damage.

Charging with a PC

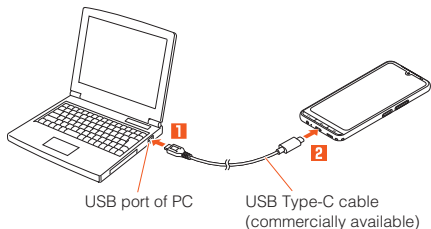
How to charge the product connecting to USB port that supports PC charging with the USB Type-C cable (commercially available) is described here.

- 1** **Connect the USB Type-C cable (commercially available) to the USB port of PC when the PC is completely activated.**
- 2** **Insert the USB Type-C plug of the USB Type-C cable (commercially available) straight into the external connection terminal**

The USB Type-C plug is reversible and can be inserted to the terminal which side is up.

Make sure that , , and  on the product are flashing.

- When a screen such as new hardware search appears on PC, select "Cancel".



- 3 When charging is complete, remove the USB Type-C cable (commercially available) from the external connection terminal and PC.**



- ◎ The charging time may take longer than charging with a specified AC adapter. And the charging time also varies depending on your PC.

Turning the Power On/Off

Turning the Power On

- 1 Press and hold  (Power button) until the display turns on**

The start screen appears (▶ P. 53).

- The first time you turn on the product, initial settings activate. Make settings as required referring to "Making Initial Settings" (▶ P.51).



memo

- ◎ When logos are being displayed on the screen, do not touch the screen because the initial setting of the touch panel activates. Doing so may prevent the touch panel from working properly.

Turning the Power Off


- 1 Press and hold  (Power button) for at least 1 second**

- 2 [Power off]**

Operations such as "Restart", "Emergency", and "Lockdown" are also available.

Forcing the Product to Shut Down and Restart

You can force the product to power off and reboot when the screen does not respond, or the power cannot be turned off.

- 1 Press and hold  (Power button) and  (Volume up key) for at least 11 seconds**



memo

- ◎ If you turn off the product forcibly and restart, an unsaved data will be lost. Do not perform except when the product does not respond.

Making Initial Settings

The first time you turn on the product after purchase, a screen for configuring initial settings appears. Follow the onscreen instructions to set functions.

- To skip any of the settings, tap "Skip", "Next", etc., and follow the onscreen instructions.

- 1 Tap "日本語 (日本)" to select "English" → "United States" → [Start]**
- 2 Set a Wi-Fi® network**
- 3 Configure the product**
You can copy your Google account, apps, and other settings from an Android terminal you already use.
- 4 Configure your Google account, etc.**

Making Initial Settings for au-mail

au-mail is a service allowing you to exchange mail between your cell phone and a PC.

Before using au-mail, make initial settings for au-mail and obtain an au-mail address.

- Product operation and screen display is subject to change without notice.
- To make initial settings, disable (set OFF) the wireless LAN (Wi-Fi®) function (▶ P.52).



2 [Agree] → [Next]

3 [Allow] (three times) → [OK] → [Allow] → [OK] → [Allow]

4 [閉じる] (Close)

If a confirmation screen appears, follow the onscreen instructions.

Changing Your au-mail Address

1 → [≡] → [Setting filter/Change address] → [OK] → [メールアドレスの変更へ] (Change mail address)

2 Enter the security code → [送信] (Send)

3 [承諾する] (Accept)

4 Enter characters in the editable portion of au-mail address (before @) → [送信] (Send) → [OK] → [閉じる] (Close)

- You can change the portion before "@" (up to 30 single-byte characters). Usable characters are single-byte alphanumerics (lowercase), "-" (hyphen), "." (dot), and "_" (underscore).

Using Wireless LAN (Wi-Fi®) Function

You can connect to a wireless LAN (Wi-Fi®) access point (router) in your home to use the Internet.

- An example is described where you enter a password to connect to an access point.

1 Home screen → [Settings] → [Wi-Fi]

2 Set [Wi-Fi] to "ON"

- The Wi-Fi screen is displayed, and nearby access points are displayed.

3 Tap the access point to connect to → Enter the password for the access point

4 [Connect]

- You connect to the access point (is displayed at the top of the screen).



- Password for the access point: check the router instructions, etc.
- Depending on your connection environment, connection speed may drop or you may not be able to use the connection.
- Depending on the access point, you may not be required to enter a password.

Switching to English Display

Switch the language displayed on the screen to English.

1 Home screen → [設定 (Settings)] → [その他 (More)] → [システム (System)] → [言語 (Languages)] → [システムの言語 (System Languages)]

2 [English]

The message "起動中のアプリ、メール送受信、ダウンロードなどが終了される場合があります。" (Apps, mail transmission/reception, and downloads may be terminated.) appears, confirm the content and then tap [OK].

Start Screen

The start screen is displayed when you turn the product on or cancel the sleep mode.

Switching to the Home Screen from the Start Screen

You can switch to the home screen with the following operations when the start screen appears.

1 Slide the screen to the left

The home screen appears (▶P.57). Or, the previous screen which the product turns to sleep mode appears.



《Start Screen》


① Clock display

② Notifications

Displays notifications such as for missed calls.

- Tap a notification to activate notified app.

Sleep Mode


Press  (Power button) while the backlight is turned on or perform no operation for a certain period, the screen goes off temporarily and the product enters sleep mode. Doing the following operation, cancel the sleep mode.

1 In sleep mode, press (Power button)

The start screen appears (►P.53).



memo

- To change the time to enter sleep mode, home screen → [Settings] → [More] → [Display] → [Screen timeout], and select the time.
- When you press  (Power button) to display the screen in sleep mode, do not touch the screen. Doing so may prevent the touch panel from working properly.

Basic Operations

Using Touch Panel

The product's display is a touch panel that can be used by touching directly.

- Operating the touch panel in the following ways may cause no response or misoperation.
 - With gloves on
 - With fingernails
 - With something placed on the screen
 - With films (commercially-available protective films or privacy protectors) or stickers on touch panel
 - With water droplets or condensation on the display
 - With wet or sweaty fingers
 - Under water

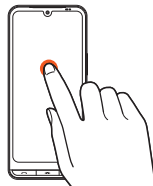
■ Tap/Double-tap

Lightly touch a screen and then immediately release your finger. Tapping a screen twice in the same position is called double-tap.



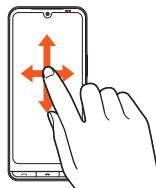
■ Long-touch

Keep touching an item.



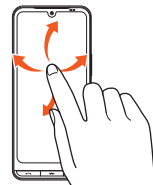
■ Slide/Swipe

When content is partially hidden, lightly touch the screen and slide in the desired direction.



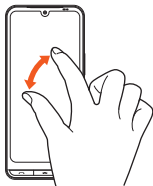
■ Flick

Touch the screen and flick up/down/left/right.



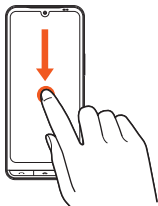
Zoom in/Zoom out

With two fingers on the screen, widen your fingers (zoom in) or close them (zoom out).



Drag

To move an item, icon, etc., lightly touch the screen and slide it to the desired position.



Using Touch Keys

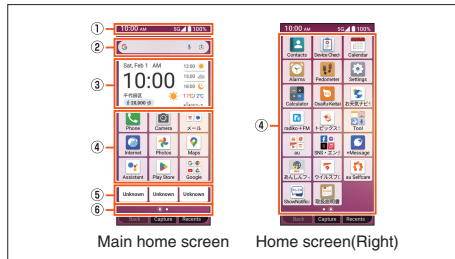
The following touch keys are displayed at the bottom of the screen.

Display	Description
BACK	Returns to the previous screen.
CAPTURE	Saves an image of the currently displayed screen (screen shot). ▶ P.60 "Using Screen Memo"
RECENTS	Opens the recent apps screen.

Using the Home Screen

Home screen consists of several screens, and can be toggled by sliding/flicking left or right.

Press  to display the main home screen.



《Home screen (time of purchase)》

- ① **Status bar**
- ② **Search box**
- ③ **Time/weather**
- ④ **Applications/folders**

Icons/folders for pre-installed applications are displayed.

- ⑤ **One-touch buttons**
- ⑥ **Indicator**



memo

- ◎ In this manual, operations from the default home screen layout are explained.

Activating the Apps

Use of some functions activated by tapping app icons may incur communication charges.

1 Home screen → Tap an app to activate

Monitoring the Product's Status

Viewing Icons

Notification icons for missed calls, new mail, and running operations are displayed on the left of the status bar, and status icons for product status are displayed on the right.

Main Notification Icon

Icon	Description
	Missed call
	New message (SMS)
	New mail message (au-mail)
	New mail message (Gmail)
	Emergency rapid mail
	A next alarm, snoozed alarm, or stopped (still set) alarm
	Notification of calendar
	radiko+FM playing
	During a call or receiving a call
	Answering memo
	Internal memory low
	File receiving request from other Bluetooth® device
	Send/upload data
	Receive/download data
	Installed completely

Icon	Description
	Notification of updating installed apps
	Software update
	microSD memory card is mounted

Main Status Icon

Icon	Description
10:00	Time ^{*1}
 	Battery level ^{*1} 100%/ empty/ charging
5G 4G 	Signal strength/Signal condition (5G, LTE/WiMAX 2+) ^{*1} level 4/ voice service unavailable / data service unavailable / both voice, data services unavailable/ in communication 5G 5G available ^{*2} / 4G LTE/WiMAX 2+ available ^{*3} / roaming (Communication mode according to the network is also shown)
	Airplane mode is set ^{*1}
	Wi-Fi® signal strength ^{*1} level 4/ level 0
	Alarm setting
	Silent mode (Vibrate)
	Silent mode (Mute)
	Silent mode (Drive)
	Connected to Bluetooth® device

Icon	Description
	Wi-Fi® tethering
	Answering memo set Answering memo: set/ full
	GPS in use
	Date saver set
	Mic in use
	Camera in use

*1 Icons that are also shown when the status bar is in large view.

Other icons can be checked in the notification panel or the screen when activating an app.

*2 Outside the "5G" area, the "4G" network is available.

*3 The 2 networks, "LTE" and "WiMAX 2+", are available in Japan.

In any case of the screen display is "4G". The Company determines the network less congested to connect due to busy network conditions.

Notification Panel

In the notification panel, you can check notifications and activate apps. Also, frequently used functions can be set ON/OFF immediately.

1 Slide down the status bar

The notification details are displayed. Alternatively, you can tap the home screen → [ShowNotification] to check notification details.

Slide notification details down or tap "Expand" for the notification panel, where you can set frequently used functions ON/OFF, etc.



memo

- To hide the notification panel, slide from the bottom of the screen to the top.
- To delete notifications, flick the notifications left/right.

Setting Silent Mode

Set to the Silent mode so as not to disturb others around you in public places.

1 Press (volume up button) or (volume down button)

The Silent mode icon and volume adjustment bar are displayed.

2 Tap the Silent mode icon to change the Silent mode setting



Silent mode icon

Volume adjustment bar


Changing Silent Mode Type

- 1** Home screen → [Settings] → [Sound] → [Change] in [Silent mode type]
- 2** [Vibrate] / [Mute] / [Drive]

Setting Airplane Mode

When Airplane mode is set to ON, wireless functions are disabled (telephone, data communication, wireless LAN (Wi-Fi®), Bluetooth®).

- 1** Home screen → [Settings] → [More] → [Network & internet] → Set [Airplane mode] to "ON"

When Airplane mode is set to ON,  appears in the status bar.

Checking Your Phone Number (Profile)

- 1** Home screen → [Settings] → [Profile]
The Profile screen appears.

Using Screen Memo

You can tap "Capture" at the bottom of the screen to save an image (screen shot) of the currently displayed screen or record a screen you are operating and audio.

Capturing the Screen

- 1** In a screen you want to capture, [Capture]
- 2** [Save this screen]
The displayed screen is saved.
- 3** [Close]
 - Tap [View] to check the saved screen memo.
 - Tap [Send] to send the saved screen memo with email, etc.

Recording the Screen

- 1** In screen you want to capture, [Capture]
- 2** [Record] → [Start recording]
 - Screen recording starts.
- 3** [Stop]

Checking Screen Memos

- 1 Home screen → [Photos]
- 2 [Collections] → [KcScreenshots] / [Screenrecords] → Tap a screen memo

The screen memo is displayed.





memo

© To delete a screen memo, display the screen memo, tap the screen → [Delete] → [Move to trash].

Displaying Menu

There are two types of methods to display a menu screen; by tapping "MENU", "≡" or "⋮" and by long-touching entry field or item.

Using the Direct Button / Mail Button

Press  (Direct button) or  (Mail button) to use a function or app you have preset. You can also set a function or app to each of "Single press", "Double press", and "Press and hold".

Setting the Direct Button / Mail Button

- 1 Home screen → [Settings] → [More] → [Programmable keys] → [Direct key] / [Mail key]

- 2 [Single press] / [Double press] / [Press and hold]

- Set "Wake up device" to ON to enable the Direct button/Mail button to be used even while the display is turned off.

- 3 Tap the application you want to set

- Tap "Do nothing" to not use the Direct button/Mail button.




memo

© At time of purchase, "トピックスクリーン(Topic screen)" is set to the Direct button.
"au-mail" is set to the Mail button if you are an au subscriber, and "Gmail" if a UQ mobile subscriber.

Using the One-touch button

Registering to the One-Touch Button

You can register people you call frequently to the  (One-touch buttons) at the bottom of the home screen to make calling simple.

- Register numbers and mail addresses beforehand to Contacts.

1 Home screen → Tap an unregistered one-touch button

2 [OK] → Tap a person to register

Making a Call with the One-Touch Button

1 Tap a registered one-touch button in the home screen

2 [Phone] → Talk

3  / [End call]

Sending Mail/Message with the One-Touch Button

1 Tap a registered one-touch button in the home screen

2 [Email]

3 Enter subject / text and send

■ Sending Message

2 [SMS] → Enter text → 

Editing Registered One-Touch Buttons

1 Tap a registered One-Touch Button in the home screen → [Menu]

2 [Unregister] / [Change contact]



memo

© Deleting a contact that is also registered to a One-Touch Button deregisters the One-Touch Button.

Telephone

Making a Call



1  → "Dialpad" tab

The phone number input screen is displayed.

2 Enter a phone number


When calling to fixed-line phones, enter the area code first even if the recipient is in the same city.

3 [Call] → Talk →  / [End call]

Press  (Volume up button)/ (Volume down button) during a call to adjust volume (other party's voice).



memo

- Press and hold  (Power button) at least 1 second → Tap [Emergency] to make an emergency call (110, 119, 118).
- If you cover the screen by your face etc. while dialing/calling, the display turns off for preventing false operation.
- Note that even if you cover the microphone, the sound can be conveyed to the other party.

Receiving a Call

1 Incoming call screen → 

The call starts.

2 Talk →  / [End call]

Making a Call from Contacts

1 Home screen → [Contacts] → tap the contact

2 [Phone] → Talk →  / [End call]

Appendix

Updating Software

Updating to the latest software achieves optimal performance and improves security, and allows you to obtain the latest expanded functionality.

When a software update becomes required, the product downloads the software automatically and updates with it (excludes operating system updates).

Software updates are available regularly to improve product quality after purchase with regard to performance, operation, and security to ensure problem-free use.

Notes on Software Update

- Charge sufficiently before updating. A software update may fail if battery level is low or if there becomes insufficient battery level during an update.
- Check signal conditions. A software update may fail in a location with poor signal conditions.
- Even after updating software, any data saved to the product (contacts, mail messages, still images, music data, etc.), however, information you have set may become initialized depending on the update. Note that it may not be possible to preserve data depending on the condition of your phone (malfunction, breakage, wetting,

etc.). It is recommended to back up your data before updating software.

- If software update has failed or stopped, perform the same procedure again.
- When activating the product for the first time after updating software, operation may be slow for several minutes to 20 or more minutes as the product processes the update. Time required depends on the amount of data in the product. Do not turn the product off until it has returned to normal operating speed.
- Update may be unavailable during international roaming.
- Do not change your location during an update.

If a Software Update Cannot Be Run, Etc.

- If the software update fails, it may become impossible to operate the product. If this happens, make an inquiry to the Repair and Delivery Support Center.

Downloading Software into the Product to Update

You can also use the product to download software updates at your convenience over the Internet.

1 Home screen → [Settings] → [Software update]

From here on, follow the onscreen instructions.



memo

© After a software/OS update, the product cannot revert to the previous version software.

Troubleshooting

Before you assume that the product is malfunctioning, try the "Device Checkup" preinstalled in the product. Or, try the **かんたん診断**(Simple diagnosis) with the **使い方サポート**(Tsukaikata operation support) app.

■ **かんたん診断**(Simple diagnosis) is available for free through the **使い方サポート**(Tsukaikata operation support) app.


You can also check a remedy according to the result of the 診断.



The **使い方サポート**(Tsukaikata operation support) app can be downloaded here.




<https://play.google.com/store/apps/details?id=com.kddi.newsupport&hl=ja> (Japanese)







* In the **使い方サポート**(Tsukaikata operation support) app, "診断"(Diagnosis)"
⇒ "かんたん診断"(Simple diagnosis)"

Trouble	Detail	Page
Cannot turn on power	Is the internal battery charged?	P.47
	Is  (Power button) pressed and held until the screen turns on?	P.50

Trouble	Detail	Page
Cannot charge the product	Is the specified charger (sold separately) correctly used for charging?	P.48
	Is the product at a high or low temperature? The product may stop charging depending on a temperature.	—
	Is the specified accessory (adapter etc.) used for charging?	P.48
	Is the external connection terminal, etc. soiled?	—
Cannot authenticate with fingerprint	Check the fingerprint sensor for scratching or wipe away soiling.	—
	Check that the pad of your finger is not soiled, wet, or too dry.	—
Cannot operate/ The screen does not respond/ Cannot turn off the power	Press and hold  (Power button) and  (Volume up key) at the same time for at least 11 seconds.	P.51
The power is turned off automatically	Is the internal battery adequately charged?	P.47
The power is turned off while the wake-up logo is displayed	Is the internal battery adequately charged?	P.47

Trouble	Detail	Page
Cannot make calls	Is the power turned on?	P.50
	Is the SIM card inserted?	P.43
	Was the number entered correctly? (Was the area code entered?)	P.63
	Did you tap "Call" after entering the number?	P.63
Cannot receive calls	Is "Airplane mode" still set?	P.60
	Is the signal good enough?	P.58
	Is the product within the service area?	P.58
	Is the power turned on?	P.50
	Is the SIM card inserted?	P.43
	Is "Incoming Reject" still set?	—
 (voice service unavailable) /  (data service unavailable) /  (both voice, data services unavailable) appears	Is "Airplane mode" still set?	P.60
	Is "Call forwarding services" still set?	—
	Is the product within the service area or where signal is good enough?	P.58
	Is the built-in antenna covered with finger, etc.?	P.40
	Is a card inserted other than the SIM card?	P.39

Trouble	Detail	Page
Cannot connect to Wi-Fi®	Is Wi-Fi® signal strong enough?	P.58
	Is Wi-Fi® setting completed?	—
	Is the product or the battery at a high temperature? The product may stop functioning if at a high/low temperature.	—
	Is "Airplane mode" still set?	P.60
Display /  (Phone button) turns on but ringtone does not sound	Is the "Ring volume" set to the minimum?	—
	Is "Silent mode" set?	P.59
Cannot operate button/touch panel	Is the power turned on?	P.50
	Is the security setting for the start screen set?	—
	Turn off the power and then turn it on again.	P.50
Cannot operate the touch panel as intended	Check for the correct operation of the touch panel.	—
	Turn off the power and then turn it on again.	P.50
A message indicating that charging is necessary is displayed	The battery is almost empty.	P.47
The product answers calls when it shouldn't	Is "Auto answering" set?	—

Trouble	Detail	Page
The battery can only be used a short time	Is the battery adequately charged?	P.47
	Does the internal battery have adequate service life remaining?	P.22
	Is the product often used in a place where  (voice service unavailable) /  (data service unavailable) /  (both voice, data services unavailable) appears?	P.58
When making a call, there is a busy signal and the call does not connect	Is the product within the service area or where signal is good enough?	P.58
	The wireless line is extremely busy or the party is calling. Retry later.	—
Display goes off shortly	Is the time period before entering "Screen timeout" set to short?	—
Display is dark	Is the "Brightness level" set to dark?	—
	Is the temperature of the product or battery high? The display may become dark depending on the temperature of the product.	—
Cannot hear/hard to hear the other party's voice	Is the call volume set to the minimum?	P.63
	Is your ear covering the receiver? Hold the receiver to your ear.	P.40
Cannot use microphone of earphone microphone	Is the connector inserted correctly? Insert all the way in earphone microphone terminal.	P.72

Trouble	Detail	Page
Operation speed decreased/apps operate unstably/cannot activate some apps	Operation becomes unstable when available memory is low. When available memory is low, delete unnecessary apps to secure free memory.	P.58
Settings made for specified contacts do not work	Is the caller ID notified? If the caller does not notify the caller ID, ringtone setting in Contacts is not effective. Group's incoming settings in Contacts is not effective, either.	—
	Are two or more same telephone number registered in the phone book?	—
microSD memory card cannot be recognized	Is the microSD memory card correctly inserted?	P.45
	Is the microSD memory card unmounted?	P.46
Camera does not operate	Is the product or the battery at a high temperature? The product may stop functioning if at a high/low temperature.	P.47
Cannot make an emergency call	Is the specified SIM card inserted?	P.43
	Is a card other than specified SIM card used?	—
	Is the product within the service area or where signal is good enough?	P.58

After-Sales Service

When Asking for Repair

For repair, contact Repair and Delivery Support Center.

During the warranty period	Repairs will be done after assessing that they be free of charge/at cost based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

* The warranty period is one year from the day when you purchase the product.



- ◎ Before handing the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company is not liable for any damages or lost profits should the contents of memory be altered or lost.
- ◎ Recycled parts that meet the Company's quality standards are sometimes used for repair.
- ◎ Parts replaced by an after-sales service are collected and recycled by the Company. They are not returned to customers.
- ◎ For the products that are processed, modified, analyzed (including altering the software, analyzing (including rooting), reverse-engineering, decompiling, or disassembling), or repaired by repair offices other than the company specified, they are not covered by the warranty or repair may be refused.
- ◎ The battery built into the product is a consumable and therefore not covered by warranty.
- ◎ Accessories other than the product main unit are not covered by the free-of-charge repair warranty.

Performance Parts for Repair

The Company retains performance parts for repair of the product main unit for 4 years after discontinuation of production. Performance parts for repair refers to parts required for maintaining the functions of the product.

Terms of Free-of-Charge Repair

1. When you apply for repair, inform us of your serial number (IMEI number). You can check the main unit or the sticker attached on the packaging box for the serial number (IMEI number).
2. Repairs will be done based on the terms of services of the free-of-charge repair warranty when the product is used correctly based on the instruction manual and the product is malfunctioning.
3. Repairs will be charged in the following cases even during the warranty period. (Also, the product cannot be repaired in some cases.)
 - ① When the product is not used correctly based on the instruction manual.
 - ② When the product is malfunctioning or damaged due to modification and repair.
 - ③ When the product is repaired by repair offices other than the company specified.
 - ④ When the product is malfunctioning or damaged due to a handling fault or accident. Or when there are

some traces that the product is damaged by falling, water or humidity.

- ⑤ When the product is malfunctioning or damaged due to earthquakes, storms, floods or other natural disasters, as well as fires, salt, abnormal voltage, etc.
4. Repairs may be refused depending on the damage condition of devices.
5. The Company is not liable for any damages or lost profits arising from the product malfunctioning.
6. The Company assumes no responsibility for any accidents when the product is connected with an unspecified device.
7. On-site repair is not available.
8. This warranty is valid only in Japan.

* The warranty guarantees that free-of-charge repairs will be done based on the terms of period and conditions indicated above. Therefore, the warranty does not limit your legal rights against persons in charge of the warranty and other operators.

Repair and Delivery Support Wide with Cloud

An after-sales service membership program on a monthly basis called "Repair and Delivery Support Wide with Cloud" is available for using your au/UQ mobile terminal for a long time without worry. This service expands coverage for many kinds of trouble including malfunction, theft, and loss. For details of monthly fee and service, check on the au/UQ mobile homepage.

- au subscribers
<https://www.au.com/mobile/service/kosho-funshitsu-wide-cloud/> (Japanese)
- UQ mobile subscribers
<https://www.uqwimax.jp/mobile/plan/option/repair-wide-cloud/> (Japanese)

* Service details are subject to change without prior notice.

SIM Card (au IC Card)

The SIM card is lent to you by au/UQ mobile. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact the Repair and Delivery Support Center, an au Style, an au shop, or a Toyota store location dealing in au services.

遠隔操作サポート (Remote Support)

When you inquire about smartphone operation, the operator is able to access your smartphone and view the same screen with you, and directly assist you with operation.

* Using this service requires subscription to any of 使い方サポート (Tsukaikata operation support), auスマートサポート (au Smart Support), Ponta/パス (Ponta Pass), Ponta/パスライト (Ponta Pass Light), 故障紛失サポート (Repair and Delivery Support), 故障紛失サポート with Cloud (Repair and Delivery Support with Cloud), or 故障紛失サポート ワイド with Cloud (Repair and Delivery Support Wide with Cloud).

Refer to au homepage for details.

<https://www.au.com/mobile/service/support-enkaku/> (Japanese)

Using 遠隔操作サポート (Remote Support)

1 Make an inquiry to Customer Center, 使い方サポート (Tsukaikata Operation Support)

Center, or the au Smart Support center

Ponta/パス (Ponta Pass), Ponta/パスライト (Ponta Pass Light) members should call 157 (area code not required) (from an au/UQ mobile phone/toll free) or ☎ 0077-7-111 (from a non-au/UQ mobile phone or general subscriber phone/toll free).

使い方サポート (Tsukaikata operation support) members should reserve an appointment through the special app, or call ☎ 0120-984-955 (from a non-au/UQ mobile phone or general subscriber phone/toll

free).

auスマートサポート (au Smart Support) members should call the “専任チーム専用番号 (Dedicated Team Phone Number)” indicated on their membership card sent after subscribing to au Smart Support.

2 Follow the instructions of the operator

位置検索サポート (Location Search Support)

If your product is stolen or misplaced, it can be located remotely from Customer Center or from your PC.

* Locating your product remotely requires subscription to any of auスマートサポート (au Smart Support), Ponta/パス (Ponta Pass), Ponta/パスライト (Ponta Pass Light), 故障紛失サポート (Repair and Delivery Support), 故障紛失サポート with Cloud (Repair and Delivery Support with Cloud), 故障紛失サポート ワイド with Cloud (Repair and Delivery Support Wide with Cloud), 使い方サポート (Tsukaikata operation support), 安心サポートパック (Anshin Support Pack), etc.

Using Location Search

In using location search, the Company is not liable for any damages or lost profits resulting from provided location information, regardless of its cause.

Accurate location information may not be obtainable in locations with poor signal reception, such as an underground shopping district, even if within the service area.

SIM Unlock

This product is not SIM-locked.

When using non-au SIM card, some services, functions, etc. may be unavailable. The Company is not liable for any operations.

For details, refer to au homepage. (Japanese)

<https://www.au.com/support/service/mobile/procedure/simcard/> (Japanese)

Related Accessories

■ Type C Common AC Adapter 02 (0602PQA) (sold separately)



memo

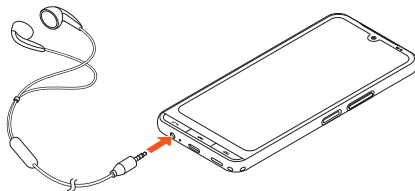
- Accessories can be purchased from au online shop. Some products may no longer be available.

<https://onlineshop.au.com/> (Japanese)

Using Earphones

You can use earphones, earphone microphone, and stereo earphone microphone (all commercially available).

1 Connect earphones to earphone microphone terminal (commercially available)



memo

- The earphones (commercially available), earphone microphone (commercially available), or stereo earphone microphone (commercially available) may not be usable depending on the type.

Main Specifications

■ Main Unit

Display		Approx. 6.1 inches, approx. 16.77 million colors, TFT 1,560 × 720 dots (HD+)
Weight		Approx. 188g
Dimensions (W × H × D)		Approx. 73 × 162 × 9.3mm (at thickest: 10.2 mm)
Internal memory ¹		ROM: Approx. 64 GB RAM: Approx. 4 GB
Continuous call time	In Japan	Approx. 3,450 minutes
Continuous standby time	In Japan	Approx. 670 hours
Maximum number of Wi-Fi tethering connection devices		10 devices
Charging times (estimate)	Type C Common AC Adapter 02 (sold separately)	Approx. 140 minutes
Camera imaging element		CMOS
Effective camera pixels		Out-camera: Approx. 50 million pixels (wide-angle lens)/ Approx. 2 million pixels (macro lens) In-camera: Approx. 8 million pixels

Wireless LAN (Wi-Fi®) function		IEEE802.11a/b/g/n/ac compatible
Bluetooth® function	Compatible version	Bluetooth® standards Ver.5.4 compatible ²
	Output	Bluetooth® standards Class 1
	Communication range ³	Within 10 m with no obstacles in the range
	Supported Bluetooth profile ⁴	GATT (Generic Attribute Profile) SPP (Serial Port Profile) A2DP (Advanced Audio Distribution Profile) AVRCP (Audio/Video Remote Control Profile) HSP (Headset Profile) HFP (Hands-Free Profile) OPP (Object Push Profile) PBAP (Phone Book Access Profile) HID (Human Interface Device Profile) PAN (Personal Area Networking Profile) PAN-NAP (Personal Area Networking-Network Access Point) PAN USER (Personal Area Networking-User) HOGP (HID over GATT Profile) apt-X apt-X HD Bluetooth SSP MAP (Message Access Profile) AAC LDAC
	Frequency bands	2.4GHz band

- *1 Since the storage is shared by data and apps, storage space may be reduced depending on the usage of apps.
- *2 It is confirmed that the product and all Bluetooth® devices are compliant with Bluetooth® standards designated by Bluetooth SIG, and they are authenticated. However, procedures may differ or data transfer may not be possible depending on the device's characteristics or specifications.
- *3 It changes according to objects obstructing devices and signal reception.
- *4 Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.



- ◎ The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

Specific Absorption Rate (SAR) of Cell Phones

This model BASIO active3 cell phone complies with Japanese technical regulations for exposure to radio waves and international guidelines on radio wave protection.

This cell phone has been designed in observance of the Japanese technical regulations regarding exposure to radio waves ^(*) and limits to exposure to radio waves recommended by equivalent international guidelines. These international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human body. The SAR limit for cell phones is 2.0 W/kg. The highest SAR value for this cell phone when tested for use at the ear is 1.683W/kg^(*). The highest SAR value for this cell phone when tested for use on the body is 1.219W/kg^(*). There may be slight differences in SAR levels among individual products, but they all satisfy the limit.

The actual SAR of this cell phone while talking on the

phone can be well below that indicated above. This is due to automatic changes in the power level of the cell phone to ensure it only outputs the minimum power required to communicate with a base station. Therefore in general, the closer you are to a base station, the lower the power output of the cell phone is.

This cell phone can be used in positions other than against your head. Use a carrying case or similar accessory that holds the phone at least 1.5 cm separated from the body and ensure no metal parts are located between you and the cell phone. Under these conditions, this cell phone satisfies Japanese technical regulations and international guidelines for radio wave protection.

The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use".

Please refer to the websites listed below if you would like to know more detailed information regarding SAR.

-
- Ministry of Internal Affairs and Communications website
<https://www.tele.soumu.go.jp/e/sys/ele/index.htm>
 - Association of Radio Industries and Businesses website
<https://www.arib-emf.org/01denpa/denpa02-02.html>
(Japanese)
 - au homepage
<https://www.au.com/mobile/product/sar-list/>
(Japanese)
-

*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).

*2 This includes the wireless function that can be used simultaneously.

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

Warning

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.



FCC RF EXPOSURE INFORMATION

Warning! Read this information before using your phone.

Warning! Read this information before using your phone. In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

Body-worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 0.39 inches (1.0 cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.39 inches (1.0 cm) must be maintained between the user's body and the back of the phone, including the antenna. All beltclips, holsters and similar accessories used by this device must not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with FCC RF exposure limits and should be avoided. This device is not intended to be used with a lanyard or strap on the body. The device contains a mounting point that may be

used to attach the device to equipment, a backpack or tool belt, etc.

Turn off your phone before flying

You should turn off your phone when boarding any aircraft. To prevent possible interference with aircraft systems, U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

■ FCC Certification Information

- The product is certified by Federal Communications Commission (FCC).

The product's FCC ID is JOYEB1217.

You can view this certification in the following way.

How to confirm:

Swipe upward on the Home screen, [Settings] → [More]
→ [Compliance information]

Export Administration Regulations

This product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Re-export Regulations (Export Administration Regulations and the related laws and regulations) may apply to this product and its accessories. To export and re-export this product and its accessories take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry, the U.S. Department of Commerce.

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